



National Finance Center Customer Notification

Date of Notification: October 6, 2010

Subject: Entry Processing Inquiry and Correction Web System, History Correction Update Processing System Application Unavailable-Follow Up

Database/Customer(s) Affected: All

Dear Customer:

This notification is to advise our customers that the issues causing the Entry Processing Inquiry and Correction Web (EPIC-Web) System, History Correction Update Processing (HCUP) System application unavailability has been resolved.

The EPIC-Web HCUP System application is now available.

If you have any questions regarding this communication, please contact the NFC Payroll/Personnel Call Center at 1-800-981-3026 or (504) 426-6455, Option 3, then Option 2.

DRA/M-5-11-004/007

“Tip of the Week”

For PP20, because of fiscal year-end conversion, please do not use code 1 in the Accounting Data Usage Code field. You may resume using code 1 in this field in PP21.